

BCRG Privacy Policy, August 2018

Brooklyn Community Representative Group (BCRG) is not a legally binding organisation.

It is a Community Forum which has no decision-making authority. It is:

- An open forum which enables issues relating to odour, noise and dust in the general Brooklyn area to be discussed by community, industry, local and state government.
- An opportunity for individual industries, EPA Victoria and local government to report on plans and progress towards the achievement of clean air.
- It also enables the communication of plans and progress by individual industries, local government and EPA. BCRG has been operating as an open forum since 2008.
- It is coordinated by an independent Convenor and an independent Executive Officer.

BCRG is committed to providing quality services to the community and this policy outlines our ongoing obligations to you in respect of how we manage your Personal Information.

We have adopted the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth) (the Privacy Act). The APPs govern the way in which we collect, use, disclose, store, secure and dispose of your Personal Information.

A copy of the Australian Privacy Principles may be obtained from the website of The Office of the Australian Information Commissioner at www.aaic.gov.au

What is Personal Information and why do we collect it?

Personal Information is information or an opinion that identifies an individual. Examples of Personal Information we collect include: names, addresses, email addresses, phone and facsimile numbers.

This Personal Information is obtained in many ways including at forums and meetings, correspondence, by telephone, by email, via our website www.brooklynip.com.au, from your website, from media and publications, from other publicly available sources, from cookies and from third parties. We don't guarantee website links or policy of authorised third parties.

We collect your Personal Information for the primary purpose of providing our services to you, providing information to our clients and marketing. We may also use your Personal Information for secondary purposes closely related to the primary purpose, in circumstances where you would reasonably expect such use or disclosure. You may unsubscribe from our mailing/marketing lists at any time by contacting us in writing.

When we collect Personal Information we will, where appropriate and where possible, explain to you why we are collecting the information and how we plan to use it.

Sensitive Information

Sensitive information is defined in the Privacy Act to include information or opinion about such things as an individual's racial or ethnic origin, political opinions, membership of a political association, religious or philosophical beliefs, membership of a trade union or other professional body, criminal record or health information.

Sensitive information will be used by us only:

- For the primary purpose for which it was obtained
- For a secondary purpose that is directly related to the primary purpose
- With your consent; or where required or authorised by law.

Third Parties

Where reasonable and practicable to do so, we will collect your Personal Information only from you. However, in some circumstances we may be provided with information by third parties. In such a case we will take reasonable steps to ensure that you are made aware of the information provided to us by the third party.

Disclosure of Personal Information

Your Personal Information may be disclosed in a number of circumstances including the following:

- Third parties where you consent to the use or disclosure; and
- Where required or authorised by law.

E-Mail subscriptions

BCRG uses MailChimp for online newsletters <https://mailchimp.com/legal/privacy>

BCRG uses Gmail for regular emails https://policies.google.com/privacy?utm_source=pp-email&utm_medium=email&utm_campaign=global&pli=1

Wordpress

By default WordPress does not share any personal data with anyone.

What information do we collect?

We collect information about you and your use of the www.Brooklynip.com.au site which may vary depending on your particular interaction with the service.

For statistical purposes, we may collect the following data about your visit to the www.Brooklynip.com.au site in order to improve the service. We collect clickstream data and visitor logs to measure visitation numbers and the following information.

- Your server IP address
- The date, time and duration of your visit
- The pages that you access within www.Brooklynip.com.au including how long you spend on each
- Your route through www.Brooklynip.com.au (the sequence of pages and other content that you visit)
- Any documents, images or videos that you download from the service
- The immediately previous website that you visited
- The website you visit immediately following Engage Victoria and
- The type of browser that you used.

All of the information collected on unregistered users is completely depersonalised. This means we cannot identify who is undertaking the actions that we are monitoring. We will not attempt to identify you except when we are legally compelled to do so.

Security of Personal Information

Your Personal Information is stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification or disclosure.

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information.

Access to your Personal Information

You may access the Personal Information we hold about you and to update and/or correct it, subject to certain exceptions. If you wish to access your Personal Information, please contact us in writing.

In order to protect your Personal Information we may require identification from you before releasing the requested information.

Maintaining the Quality of your Personal Information

It is an important to us that your Personal Information is up to date. We will take reasonable steps to make sure that your Personal Information is accurate, complete and up-to-date. If you find that the information we have is not up to date or is inaccurate, please advise us as soon as practicable so we can update our records and ensure we can continue to provide quality services to you.

Policy Updates

This Policy may change from time to time and is available on our website.

Privacy Policy Complaints and Enquiries

If you have any queries or complaints about our Privacy Policy please contact us at:

Brooklyn Community Representative Group, eo.bcr@gmail.com